



## Business continuity and crisis training for ISA and companies

As part of the updating and continuous improvement of Business Continuity Management in ISA and its companies, at the end of 2022, in conjunction with Marsh Advisory, training and sensitization were provided to **40 people from ISA companies** in business continuity coordination positions and risk managers, as well as to **15 people from XM** from the management team and business continuity leaders.



The training sessions were based on the following topics:

- Business Continuity Management Guidelines and ISO 22301 best practices.



- Business Continuity Management tools established by ISA.
- Notification and escalation flow for articulated response to continuity and crisis events.
- Workshop with case study and practice of crisis concepts.